Michael Thompson

Senior Technical Project Manager · PMP

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SUMMARY

Project manager with 10 years leading technology and infrastructure programs in banking and healthcare. Delivered a $14M core banking migration 3 weeks early and under budget, and cut average project overrun from 22% to 6%.

EXPERIENCE

Granite Federal Bank Apr 2020 - Present
Senior Technical Project Manager *Charlotte, NC*

- Led a $14M core banking migration across 6 vendors and 80 staff, finishing 3 weeks early and 4% under budget
- Ran a portfolio of 12 projects worth $30M a year, cutting average budget overrun from 22% to 6% with monthly stage gates
- Moved 5 teams from waterfall to a hybrid Scrum model, raising on-time milestone delivery from 64% to 90%
- Owned risk and audit reporting to the CIO and regulators, closing 18 audit findings with no repeat issues

Bluebird Health Systems Jun 2016 - Mar 2020
IT Project Manager *Raleigh, NC*

- Managed an EHR rollout to 9 clinics and 1,100 users on schedule, with clinic downtime held to one weekend each
- Built a resource plan in Smartsheet that freed 3 full-time staff for new projects without adding headcount
- Negotiated vendor change orders that saved $650k across 4 contracts

Piedmont Consulting Group Jul 2014 - May 2016
Project Coordinator *Charlotte, NC*

- Coordinated schedules, budgets, and status reports for 7 client projects worth $5M combined

EDUCATION

University of North Carolina at Charlotte Aug 2010 - May 2014
B.S. Business Administration, Management Information Systems *Charlotte, NC*

SKILLS

Project Delivery: Program management, Budgeting, Risk management, Vendor management, Scrum, SAFe, Change management
Tools: Jira, Smartsheet, MS Project, Confluence, Power BI, Excel

CERTIFICATIONS

Project Management Professional (PMP); Certified ScrumMaster (CSM)